

Facilitator: Priya Klocek

Priya Dhingra Klocek has been a facilitator with the Xavier Leadership Center for several years. Her mission is to help organizations manage and develop their most important assets: People.

Priya has more than 18 years of experience in the corporate sector. Her employers included Ashland Inc, Convergys, Great American Insurance, and Fifth Third Bank. More recently, she served as director of client services for Global Lead Management Consulting, which had clients in the entertainment, utility, healthcare, legal, and financial sectors.

Priya served in various roles and led several global projects during her corporate tenure. She conducted focus groups and 360° feedback sessions, and created and carried out a variety of leadership, cultural, and HR assessments. She was instrumental in the launch of Convergys in India. She was placed in charge of the language and cross-cultural training of employees in both India and the U.S.; the pattern she developed became the company's standard for all new employees worldwide. She also was instrumental in the launching of Convergys in Europe and the Philippines. Priya expanded her role at Convergys into that of a coach and mentor who helped to bridge the communication and cultural gaps all across the organization.

Priya specializes in leadership development, change management, human resources, and diversity & inclusion (intercultural competence). She leverages her diverse background and work experiences to help her clients navigate and manage complex business issues at home and abroad. She designs solutions that are strategic and forward thinking, yet practical.

Priya is qualified and uses various tools in her practice including the Myers-Briggs Type Indicator® (MBTI®), the Intercultural Development Inventory (IDI), the EQ-i 2.0 / EQ 360 assessment, EIDI (Emotional Intelligence and Diversity), Social+Emotional Intelligence Profile, LEGOS Serious Play and several Creative Problem Solving tools.

She holds a bachelors degree in business from the College of Mount St. Joseph and a master's degree in human resource development from Xavier University. She is a certified coach practitioner and in the Prosci Change Management methodology.