

Overview:

The five generations that are in the workforce today provides organizations with an opportunity to leverage a myriad of strengths that each generation brings to the table. It's important in the multi-generational workforce that leaders understand how to best lead each generation and for employees to understand how to be collaborative and how to work successfully in a team environment. Organizations must also have a good understanding of how to best serve their customers which is also most likely made up of multiple generations. Although the multi-generational workplace may take a little more time and effort to understand and leverage, it can provide organizations with a competitive business advantage.



Description:

This program equips those who manage or work amongst different generations with ways to effectively lead and empower a team of professionals with different values, attitudes and work styles. Participants will learn strategies to manage, motivate and retain their employees. This program will also provide participants with an understanding of each generation's cultural dynamics and gain insight on how to effectively engage and communicate for a positive culture.

Participants will walk away from program with:

- Techniques to effectively communicate in a multigenerational environment
- Tools for workplace problem solving
- An understanding of work/life balance, recognition and workplace environment expectations across different generations

Audience:

This program is designed for managers, team members and organizational leaders who are part of an organization where there are several generations.

Facilitator:



Angie is a facilitator with the Xavier Leadership Center and has over 15 years of senior management level experience in Human Resources. Angie's HR leadership experience includes HR policies, diversity, goal setting, generational council, performance management, mentoring, onboarding, vendor management, recognition programs HR process improvement and acquisitions. She has her MBA from Xavier University where she has been an Adjunct Professor for over 10 years teaching management and leadership courses in the MBA and Executive MBA Programs. She is also a certified executive coach.